Frequently Asked Questions

What will happen if someone is parked in my spot?

If there is another vehicle parked in your parking stall, or your access is blocked due to an adjacent vehicle parked over the line, then park in a vacant daily parking stall with your parking pass clearly visible with the "logo" facing the windshield. *Immediately notify security* in the main lobby of 150 Henry Avenue. Security will attempt to contact the owner of the vehicle blocking your access to your parking stall. If the owner cannot be contacted, then they be towed at their expense.

Is there security in the lot?

Security will patrol the lot at intervals Monday to Friday during regular business hours.

How much is hourly/daily parking?

Daily parking costs $2.00 for the first hour, and $1.00 per hour after that to a maximum charge of $5.00 per day. Evenings will be a flat rate of $2.00 from 6 pm to 6 am.

What if I am a part time employee in the MMF Home Office?

Part time employees can either rent a monthly parking stall if they choose at the same rate as other MMF Home Office employees, pay hourly/daily parking rates, or make alternate arrangements.

If I go on an extended vacation, do I have to pay for those months or will I lose my spot?

All monthly parking patrons must pay for their parking stall for each month it is reserved. No parking stalls will be reserved for any individual without payment.

Can I use my departments Affinity card?

No. Only individuals with MEDO Affinity cards qualify for the discounted parking rate.

Will there be snow removal?

Yes.

What if I have more than one car?

You are free to park whatever vehicle you wish as long as it is registered with MEDO and the parking pass is properly displayed in the windshield.

Do I have to sign a new contract each year?

Only if you have chosen to pay for a full year in advance.

What do I do with my old MMF parking pass?

Return it to the MMF Finance Department.

How much are replacement passes?

Replacement passes will cost $15.00 plus applicable taxes.